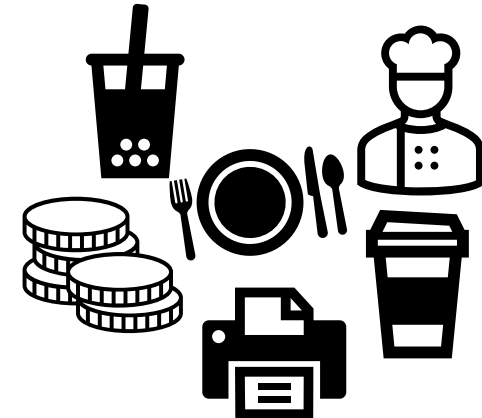




Vocational Area 1 – Hospitality & Retail

- **Who?** Year 12/13/14 mixed groups based on 'stage not age'
- **Where?** Middleton Campus (REEC)
- **How?** 2 year rolling programme - 2 days a week working on a half termly 'project' focused on Hospitality and Retail skills and industries. They will also partake in the 'Young Enterprise Team Programme'
- **Overview of some skills covered:**
 - Incorporated Functional Literacy, Numeracy and ICT/ administration skills
 - Catering/ safe food handling skills and practices
 - Domestics/ cleaning skills
 - Enterprise Skills – Marketing, Sales, Finance, Management, Teamwork and Customer Service
 - Possible industry standard qualifications – Food Hygiene, COSHH, Moving and Handling, First Aid



Vocational Area 1 – Hospitality & Retail

Things to consider when choosing this course:

- You will be working with the public
- You will need excellent manners, good customer service and have excellent communication skills
- You will be preparing and serving food and products
- You will have to work as part of a team to design and create products that people may want to purchase.
- You will learn how to use money
- You will learn to understand the importance of good personal and environmental hygiene.

